

Answers to FAQs for the Dell Venue Carts

Please use the tips below to help make your Dell Venue experience run smoothly. Please let us know if you discover a "new tip" that we can add to this page.

1. The Power button is on the right. Press and hold 3-5 seconds to turn on. Device will vibrate and then turn on.
2. The Volume adjustment is on the left.
3. Login for users-
Teachers- Use your normal computer login.
Students- Username- Your ID# (6-digit number)
Password- (1st two letters of your first name w/first letter capitalized)(4-digit birth year)(1st two letters of your last name w/first letter capitalized)(2-digit birth date)

Ex.- Fred Smith, 987654, Dec. 7, 1997 Username- 987654 Password- Fr1997Sm07

4. If the password doesn't work, you may have to Switch User or restart the device.
5. To bring out of Sleep mode, briefly press the power button or any key on the keyboard, then swipe up on the green screen to log in.
6. The Power button will place the device in sleep mode.
7. Swipe to the right from outside the screen on the left side to switch between open windows and apps. You will cycle through the apps and the desktop.
8. If you can't get the device off a screen or to navigate where you need, move the cursor/mouse to the bottom left to get back to the Start menu.
9. From the Start screen, click Desktop for "Normal" use.
10. To open other programs not on desktop- go to Start, swipe up, scroll to find the program that you need. There are two sets of apps, both alphabetized- Windows App Store apps, and the Computer Software and Programs.
11. Students should be saving to One Drive or some other cloud storage (see other page for this info) or go to GPHTechnology- <http://gphtechnology.pbworks.com>